

Mr [REDACTED]
[REDACTED] St Davids Square
Isle of Dogs
London
E14 3 [REDACTED]

13th April 2010.

Re: rebuilding revaluation and additional invoice IJ0289

Dear Mr [REDACTED]

We are in receipt of your letter dated 9th April 2010 regarding the reinstatement revaluations.

Firstly we can confirm that the additional invoice is for the additional premium due to the increased sum insured. Unfortunately we did not receive the reports for the development until the 17th March 2010 and the renewal invoice was issued on the 4th February 2010.

Due to the increase in the sums insured Freehold Managers has asked the broker to go back to the insurer for a revised premium and therefore hope to be in a position to adjust the accounts accordingly. Until we receive these documents we are unable to progress the matter.

On the second matter of under insurance we can confirm that we have been asking Peverel OM to undertake these since 2007/8 and that for various reasons they were not undertaken until now.

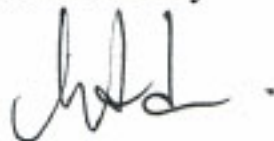
All properties are apportioned in accordance with the service charge percentage set out in the lease. Under the circumstances we are advising the lessees not to pay the

additional invoice until we receive confirmation from the broker of the probable revised premium.

Please be assured the matter is in hand and being given our fullest attention and endeavour to conclude this matter speedily.

We trust this clarifies the points raised.

Yours sincerely

A handwritten signature in black ink, appearing to read 'L. Andrews', with a small flourish at the end.

L Andrews
Insurance Manager